

QUALITY POLICY

I.M.S. S.p.A. is aware that the **Quality Management System's continuous improvement is essential to achieve the highest level of Customer satisfaction** and that's why it committes to provide, through a deep and precise commercial expectations analysis, the following services:

- Supply of materials and/or services according to Customer needs relating to a wide range of products, quality of the materials, piping sizes and lenghts, specifical marking systems, inspection, packing, storage, shipping and certification procedures.
- Supply of products fully in compliance with the most recent international production standards (ASTM, ASME, EN, API, EAC) and Customers and End-Users project's requirements.

I.M.S. S.p.A. General Management is committed to the Corporate goals achievement and ensures that the Quality Policy is applied throughout the Organization directly involving the function managers and all the staff, taking in charge of:

- Understanding and sharing within the Company the Customer needs and expectations relevant to the Quality Management System.
- Setting the Corporate Quality, Health and Safety objectives, monitoring and verifying their achievement during the overall Management Review.
- Defining and managing the main activities processes, their integrations and continual improvements.
- Identifying risks and opportunities arising from the above mentioned processes in order to implement the most appropriate corrective actions.
- Promoting an effective decision-making process based on a real and detailed data analysis.

The **Quality Manager** in charge **ensures proper management, maintenance and preservation of the Quality Management System** by issuing and regularly updating its procedures to set out Company strategies and routine practices.

All I.M.S. S.p.A. employees are responsible to comply with the content of the Quality Management System.

(Extract from Paragraph 5. 3 of Quality Management System)



CEO
Mario Turrini